



# 10 tips & tricks

to create a safe, satisfying  
and clean healthcare facility



## 1. GET INVOLVED

Regardless of how you clean your floor, being involved in the equipment purchasing decision is crucial to your business.

Three options for your floor care program:

- Self or In-House Cleaning: Purchase equipment and supplies; hire labor
- Outsourced Cleaning: Buy 'the result' through use of hired cleaning contractors
- Hybrid Cleaning: Purchase equipment and supplies; outsource labor

## 2. VALIDATION

Clean smarter with asset management and business intelligence metrics, which allow you to:

- Objectively measure a clean environment
- Develop a consistent process that you can track across your facilities
- Isolate issues and make corrective actions quickly and cost-effectively

## 3. STAFF TRAINING

No matter which cleaning program you choose, staff must be properly trained to ensure consistency and quality.

- Thoroughly train your staff and provide job aids like wall charts and videos
- Build a successful on-boarding program and frequently retrain

## 4. PRIORITIZE

Make the biggest bang for your buck by focusing on the most noticed areas of your facility.

- Patient rooms, restrooms, and the corridors of the facility are more noticed than others

## 5. SPILL MANAGEMENT

Risk increases and image suffers when spills are left to sit. Typical slip-and-fall injuries cost employers \$47,000.<sup>1</sup>

- Put in place a spill management process to increase safety for your patients and employees
- Utilize small automated scrubbers for quick cleaning and water pick-up, leaving the area dry and immediately ready for use

## 6. RIGHT PRODUCT AND EQUIPMENT

Partner with excellence when choosing a cleaning product manufacturer.

- Drop the mop: increase productivity and performance and reduce risk with mechanized cleaning
- Give your teams the proper tools to do their job with high quality, durable cleaning equipment
- Deploy robotics to clean floors while your staff focus on patient and staff areas

## 7. BATTERY & MACHINE MAINTENANCE

Good battery maintenance is essential for battery performance, extending battery life and increasing ROI.

- Charge your cleaning equipment's batteries fully each night for optimal performance
- Maintain performance by following the manufacturer's recommended daily maintenance procedures

## 8. USE OEM PARTS

Correct parts are important, and OEM parts are designed specifically for your machine.

- OEM parts offer better cleaning performance and help machines last
- Clean your pads and check squeegees after every use

## 9. PREVENTION AND FIRST IMPRESSIONS

85% of guests say visible cleaning is critically important.<sup>2</sup>

- By placing mats in the entryways, you can reduce dirt by up to 85%<sup>3</sup>
- Small, maneuverable scrubbers and vacuums should be used to prevent dirt from being tracked further into the facility

## 10. GO ODOR-FREE

Minimize exposure to potentially harmful chemicals and strong detergent odors.

- Detergent-free cleaning not only helps keep patient noses happy, but also reduces waste, decreases shipping costs and minimizes exposure to VOCs (volatile organic compounds)

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<sup>1</sup>National Safety Council. (2020, September 10). Workers' Compensation Costs. National Council on Compensation Insurance's Workers Compensation Statistical Plan 2017-2018.

<https://injuryfacts.nsc.org/work/costs/workers-compensation-costs/>

<sup>2</sup><https://www.deloittedigital.com/content/dam/deloittedigital/us/documents/offering/offering-20200626-safety-cleanliness-covid.pdf>

<sup>3</sup>Engel, J. (2021, April 7). Winter Floor Care Tips for Facility Managers. *Cleaning & Maintenance Management*. <https://www.cmmonline.com/articles/how-to-keep-floors-clean-in-winter-and-reduce-costs>