

# LITHIUM-ION BATTERY END-OF-LIFE PROCESS

## Lithium-Ion Battery Recycling Process

- Customer has need to replace a battery.
- Customer orders and receives new battery from Tennant.
- Old/Used battery is placed in box that new battery came in.
  - If battery is physically damaged, follow rules for hazardous waste.
- Customer arranges and pays for proper shipping to the nearest recycling company. See list below for suggested recycling companies. Other recyclers may be available in your local area.
- Recycler receives battery and sends invoice to customer for recycling fee.
- Tennant TAC has a subject matter expert available during normal business hours Monday through Friday for assistance in this process. You can reach them by calling 1-800-553-8033.

Sales Country	Recycling Company	Website	Phone Number
USA	<ul style="list-style-type: none"> <li>• Retrie: CA, OH</li> <li>• Spiers New Technology: Oklahoma</li> <li>• Earth911: Search for local options</li> <li>• Battery Recyclers of America: National</li> </ul>	<a href="http://www.retrievtech.com">www.retrievtech.com</a> <a href="http://www.spiersnewtechnologies.com">www.spiersnewtechnologies.com</a> <a href="http://www.earth911.com">www.earth911.com</a> <a href="http://www.batteryrecyclersofamerica.com">www.batteryrecyclersofamerica.com</a>	855-473-8743 405-605-8066 1-800-CLEANUP 866-857-5431
Canada	<ul style="list-style-type: none"> <li>• Li-cycle: ON, Canada</li> <li>Retrie: BC, Canada</li> </ul>	<a href="http://www.li-cycle.com">www.li-cycle.com</a> <a href="http://www.retrievtech.com">www.retrievtech.com</a>	416-583-3509 855-473-8743
Mexico	<ul style="list-style-type: none"> <li>• Retrie in CA</li> </ul>	<a href="http://www.retrievtech.com">www.retrievtech.com</a>	855-473-8743