

## Q12 MULTI-SURFACE CLEANER

1

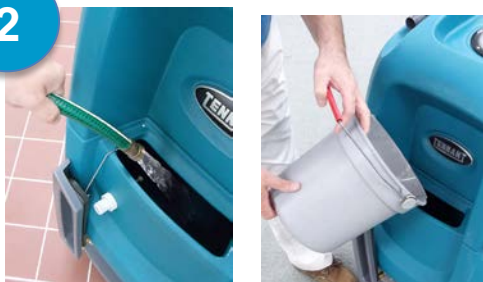


### **PREPARE THE FLOOR**

1. Sweep the entire area to be cleaned.
2. Pre-spray with a multi-surface cleaner or Orbio.
3. Allow pre-spray to dwell for 10 minutes.

*Helpful Hint:* Dwell time increases cleaning performance. Effectively use this time by setting up the machine. It is best to position the machine at the exit or edge of the area to be cleaned.

2



**OR Auto-Fill and Auto-Dump  
(Continuous Run)**

### **FILL SOLUTION TANK**

1. 15 gallon solution tank can be filled with a hose or bucket.

*Helpful Hints:*

- Best practice is to use hottest water available, not to exceed <120°F / 49°C. However, machine will still deliver stellar performance with cold water.
- There is a 7.5 minute run-time if the machine is run at full pressure with no stops.

**--OR--**

### **AUTO-DUMP (CONTINUOUS RUN)**

1. Connect auto-fill adapter to machine.
2. Connect garden hoses to auto-fill adapter and water source.
3. Connect garden hose to quick-disconnect and drain.

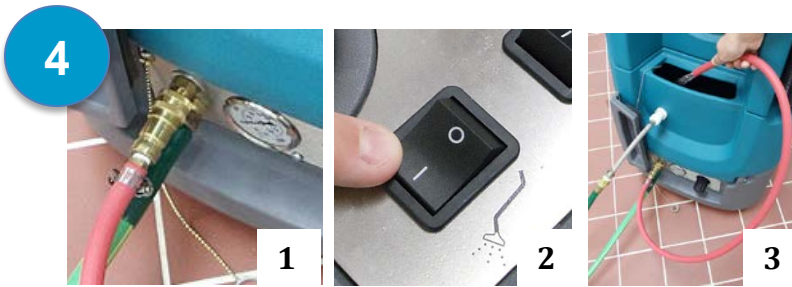
*Helpful Hint:* Committing to cleaning a smaller percentage of space and using the tank will ensure a smoother demonstration than using continuous run.

3



### **CONNECT POWER CORDS**

1. Plug power cords into separate 15-amp circuits.
2. Circuit indicator light on operator panel will turn bright green if two circuits have been found.



#### **PRIME THE MACHINE**

1. Connect red priming hose.
2. Turn on the pump.
3. Prime the pump for 1-2 minutes to ensure removal of excess air.
4. Turn off machine and remove priming hose.



#### **CONNECT HOSES**

1. Connect pressure hose to machine.
2. Connect vacuum hose to machine.
3. Connect pressure hose to Hard Surface Tool (HST).
4. Connect vacuum hose to HST using grey hose cuff adapter.

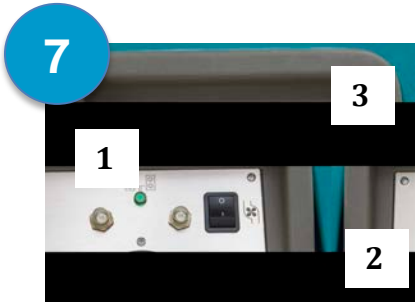
*Helpful Hint:* If the backpressure wasn't released the last time the machine was used, a rubber mallet or piece of wood is helpful to relieve pressure with a light tap to the quick disconnect.



#### **ATTACH RING TO HARD SURFACE TOOL (HST)**

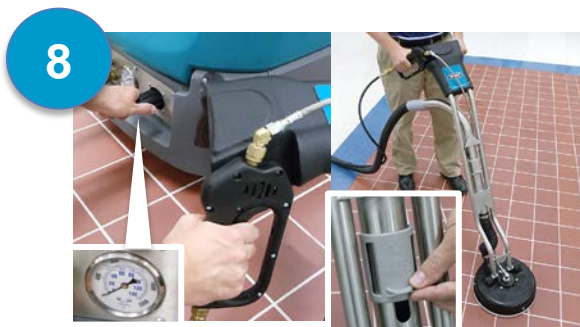
1. Brush Ring is for textured and natural stone surfaces.
2. Glide Ring is for smooth non-marring surfaces.

*Helpful Hint:* Two key HST talking points are it's high-quality Mosmatic spinning head with ceramic seals and it achieves 1400 rpm at 1200psi performance.



#### **TURN ON MACHINE**

1. Turn on vacuum.
2. Turn on pump.
3. If the option is being used, turn on Auto-Dump Pump.



#### **ADJUST PSI AND VACUUM BREAK**

1. Adjust psi based on floor type.
2. Vacuum break can be used to adjust suction power.

#### *Helpful Hints:*

1. If using the hand tool or corner tool, it is best to start with these and follow with the HST.
2. Ceramic tile is best cleaned at 1200psi, stone is best cleaned at 1000psi, and travertine is best cleaned at 800psi.

## *Checklists to Ensure Demo Success*

### Items needed:

- Microfiber dry mop
- Pre-Spray cleaner and sprayer
- Power Cords & Hose Kit
- Hose cuff adapter to connect hose to HST
- Phillips screwdriver to open clamshell
- Rubber mallet to relieve backpressure
- Carpet wand with high pressure tips (#1)
- Auto-fill adapter & 2 garden hoses for auto-fill/auto-dump – if demoing auto fill/dump capabilities
- Primer hose
- Corner tool and hand tool

### Check before arriving at site:

- Verify tanks are empty and clean.
- Verify quick disconnect on machine is functioning and moving freely. If it stuck, lightly tap with rubber mallet to relieve back pressure.

## *Helpful Hints*



**For expedited dry time, use an air mover or wet/dry vacuum.**



**Before disconnecting hoses, squeeze handle of HST to relieve back-pressure in the machine which will prevent the quick disconnect from getting stuck.**



**The Q12 Multi-Surface Cleaner is CRI Silver certified for use as a carpet canister extractor. The best psi for carpet extraction is 400-500psi and the best tool is a carpet wand.**