

## **i-mop® Lite FAQ's**

### **Does Tenant have exclusivity to sell i-mop in the USA?**

Yes. Tenant is the exclusive distribution partner of the i-mop family in the USA.

### **Is this available to Nobles customers?**

Yes. There is different literature for Nobles and Tenant customers.

### **What is the warranty period?**

1 year, same as the other i-mop models and most Small Space Machines (3 months travel)

### **What is the pricing strategy?**

i-mop Lite is positioned above the CS16, as it is more mobile and versatile with faster scrubbing. It is below the i-mop XL which is an 18" path compared to the 14.5" of the Lite.

### **How long will the battery last on a full charge?**

Approximately 45 minutes. A full charge takes 3-3.5 hours with the i-charge 5 charger.

### **How long will the battery last on a 1-hour charge?**

Approximately 30 minutes with the i-charge 5 charger.

### **How long does a full charge take?**

3-3.5 hours with the i-Charge 5.

### **How do I know if the battery is charged?**

There is a battery indicator on the battery. Simply press the button to the light indicator.

### **Can you run the device continuously?**

You would need 3 batteries that are constantly charging while one is in use (1 hour charge time = 30 minutes of run time). Assume down time for tank change emptying/filling.

### **Does this machine include the improvements made to the XL and XXL in 2020?**

Yes, the ball float and angle shut off at 32 degrees are included on the Lite

### **Does machine shut off if left on kickstand?**

Yes, when the handlebar lever is disengaged the machine will shut off after a few seconds. If it is left on the kickstand, it will NOT alert you to place it in the proper park position.

### **Can I operate the machine with the kickstand in place?**

Yes, this will help alleviate the weight for the user.

### **Are there P&C options available?**

Yes. Similar offering as the i-mop XL and XXL. You can find the P&C sheet on the product website.

### **How should I store the machine?**

It is always best to store the machine with the scrub deck in the up or parked position to prolong the brush life.

**Why isn't water being put down?**

You can try to clean off the connection point that the solution tank sits on or check the cap on the bottom of the solution tank to make sure it isn't overtightened.

**How long will the solution tank last?**

Approximately 20 minutes, based on a medium flow of water. This is dependent on a lot of variables and should be considered a rough estimate.

**Does the battery need to be charged every 24 hours?**

No. The battery will maintain a charge and does not drain immediately if left unused.

**Does the battery drain if left on the machine?**

No. There is a relay to shut off the battery if there is no activity after a few minutes. The battery will be saved for future use.

**How many cycles will the battery last?**

Approximately 800-1200 cycles.