

TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
Service indicator icon is blinking	Machine or on-board battery charger fault has been detected	See SERVICE INDICATOR CODES
ec-H2o indicator icon is red or blinking red	ec-H2O system fault has been detected	See SERVICE INDICATOR CODES
Machine will not operate	Emergency stop button activated	Turn button to reset
	Machine fault detected	See SERVICE INDICATOR CODES
	Batteries discharged	Recharge batteries
	Loose battery cable(s)	Tighten loose cables
	Faulty battery(s)	Replace battery(s)
	Faulty key switch	Contact service
	Faulty start bail switch	Contact service
	Circuit breaker tripped	Reset circuit breaker
	Faulty control board	Contact service
On-board battery charger will not operate	Plug not connected to power supply	Check plug connection
	Batteries over discharged	Replace batteries
	Battery charger fault detected	See SERVICE INDICATOR CODES
	Faulty charger	Replace charger
Machine will not propel (Drive Model)	Propel fault has been detected.	See SERVICE INDICATOR CODES
	Circuit breaker tripped	Reset circuit breaker
	Faulty propel motor or wiring	Contact service
	Worn carbon brushes in motor	Contact service
Brush motor will not operate	Brush motor fault has been detected.	See SERVICE INDICATOR CODES
	Faulty pad motor or wiring	Contact service
	Worn carbon brushes in motor	Contact service
	Broken or loose belt (dual disk/cylindrical models)	Contact service
Vacuum motor will not operate	Squeegee assembly is raised off floor	Lower squeegee assembly to floor
	Vacuum motor fault has been detected	See SERVICE INDICATOR CODES
	Faulty vacuum motor or wiring	Contact service
Poor scrubbing performance	Debris caught in brush/pad	Remove debris
	Worn brush/pad	Replace brushes/pad
	Incorrect brush pressure	Adjust brush pressure
	Wrong brush/pad type	Use correct brush/pad for application
	Low battery charge	Recharge batteries

TROUBLESHOOTING - Continued

PROBLEM	CAUSE	SOLUTION
Trailing water - poor or not water pickup	Full recovery tank or excessive foam buildup	Drain recovery tank
	Loose drain hose cap or flow control valve is open	Replace cap or close flow control valve on drain hose
	Worn squeegee blades	Rotate or replace squeegee blades
	Clogged drip trap (Squeegee assembly)	Remove cover and clean
	Clogged squeegee assembly	Clean squeegee assembly
	Loose vacuum hose connection	Secure vacuum hose connection
	Clogged vacuum hose	Flush vacuum hose
	Clogged vacuum hose	Flush vacuum hose
	Damaged vacuum hose	Replace vacuum hose
	Clogged float shut-off screen in recovery tank	Clean screen
	Recovery tank lid not completely closed	Check lid for obstructions
	Defective seals on recovery tank lid	Replaced seal
Little or no solution flow	Empty solution tank	Refill solution tank
	Low solution flow rate set	Increase solution flow rate
	Clogged solution tank filter	Clean filter
	Plugged solution supply line	Flush solution supply line
Severe environment tank does not dispense detergent	No detergent	Refill tank
	Faulty float switch	Contact service
	Defective pump	Contact service
	Defective pump potentiometer	Contact service
	Faulty control panel	Contact service
Short run time	Low battery charge	Charge batteries
	Batteries need maintenance	See BATTERIES
	Defective battery or end of battery life	Replace batteries
	Battery discharge indicator (BDI) programmed incorrectly	See BATTERY CHARGER SETTINGS
	Faulty charger	Replace battery charger
	Brush pressure set too high	Lower brush pressure.