Release Date: January 21, 2021



Technical Service Bulletin

MODEL(S) AFFECTED:

i-mop XL PLUS model part number 1251236 (manufactured before s/n 331538 or P300964) i-mop XXL PLUS model part number 1251235 (manufactured before s/n 630163 or P600163)

SUBJECT:

The machine is designed with a park position shut-off switch to prevent battery discharge when not in use. There's been a couple reports that when the machine is in the park position, the control panel begins to beep and light up intermittently. The reason, we've discovered that some PCB boards (1:60) may be affected by a magnetic disturbance causing the metal ball within the tilt switch to not function properly.

PURPOSE:

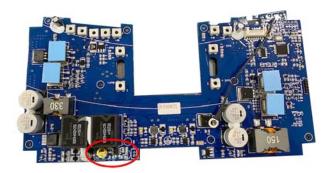
To repair the above issue, order replacement PCB board p/n 1251756. In the meantime, it's recommended to remove batteries during machine storage.

NOTES:

Warranty Information: Standard warranty terms apply.

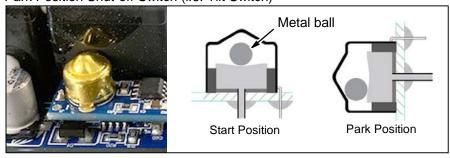
Machine production recently implemented an upgraded PCB board with an electro-plated non-metal tilt switch ball to eliminate issue. A new PCB board service kit is currently under development.





PCB Board Part No. 1251756

Park Position Shut-off Switch (i.e. Tilt Switch)



Service Note: When handling a new PCB board, use an anti-static ground strap to prevent board damage.