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Technical Service Bulletin

MODEL(S)
AFFECTED: M17

SUBJECT: Vacuum fan(s) turning off after a few minutes of operation. Error code 520 (static discharge

interfering with vacuum fan operation) appears in the display when the vacuum fan(s) stop operating.

PURPOSE: Update machines to eliminate problems causing error code 520 to occur.

NOTES:

1. Check sweep board revision number. The sweep board should be labeled revision 01. Machines above serial number M17- U00061 already have this circuit board installed Replace sweep board if it is labeled revision 00 (machines serial numbers below M17- U00061). (Fig. 1 / Fig. 2)

If a new Sweep Board is required, order Circuit Board Kit, Swp, Side, Afmkt [M17] - Kit Number 9015048. The IB for this kit is IB 9015110.

- 2. Use Service Diagnostic Tool to check software revision. If necessary, update to latest software revision.
- 3. Check if vacuum fan static harness / fan guard are installed. Machines above serial number M17- U00063 already have the vacuum fan static harness / fan guard installed. Install vacuum fan static harness kit onto machines serial numbers below M17- U00063. (Fig. 3)

Note: Machines serial numbers M17-U00019 through M17-U00063 may have an incorrectly installed static harness. If this harness is installed, and is not connected directly to a thread roller in the frame (connected to the hopper down switch bracket instead), it should be replaced.

If a vacuum fan static harness / fan guard are required, order Harness Kit, Vac Fan, Afmkt [Static Ground] - Kit Number 9015386. The IB for this kit is IB 9015386. 9015268

Questions, contact the Tennant Technical Support EMEA +31 413 241242.

Warranty Information: Standard terms apply.



FIG. 1 - Sweep Circuit Board Located Inside Electrical Enclosure On Electrical Enclosure Cover



FIG. 2 - Sweep Circuit Board Revision Number Location

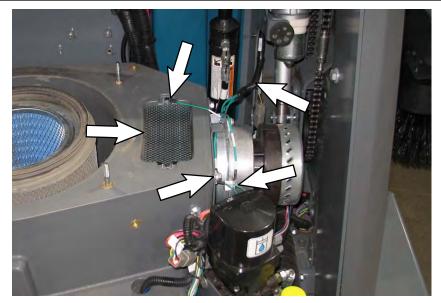


FIG. 3 - Harness, Ele [Static Gnd, M17] / Plate, Fan, Guard