




# Technical Service Bulletin

PRODUCT(S) AFFECTED:	<b>FaST 365 Floor Cleaning Concentrate</b> (p/n's 1010601, 1010602, 102889, 1002887)
SUBJECT:	Early production batches of FaST 365 Floor Cleaning Concentrate (see Batch Numbers below) may become thickened due to aging. <ul style="list-style-type: none"><li>Affected concentrate may clog the machine's FaST system.</li><li>A new formula began shipping in June 2004 that eliminated the ingredient which caused the shelf life problem.</li><li>New formula shelf life is 2 years when stored above freezing temperatures.</li></ul>
PURPOSE:	If the Batch Numbers below exist in your inventory, the product should be returned. Tennant will replace the product at no cost. The Batch Number dates fall between June 13, 2003 and May 26, 2004.
NOTES:	Please contact the Customer Service Department at (800) 553-8033 or (763) 513-2850 to arrange for the exchange.

Batch Numbers		
06-134C	11-174C	
06-134C-2	11-254C	
06-184C	12-044C	
06-234C	12-174C	
07-014C	12-264C	
07-024C	12-274C	
07-164C	01-055C	
07-174C	01-145C	
07-314C	01-285C	
08-014C	01-305C	
08-044C	02-055C	
08-064C	02-195C	
08-144C	03-035C	
08-194C	03-155C	
09-084C	03-265C	
09-224C	04-135C	
09-234C	04-195C	
10-014C	05-065C	
10-164C	05-185C	
10-314C	05-265C	
11-064C		