

United States and Canada Commercial Limited Warranty

Model	Rotationally-Molded Components	Parts	Battery	Labor	Travel	Hour meter
All non-rider machines except those listed below	10 Years	36 Months	12 Months pro-rated	36 Months	3 Months (No travel on cord-electric models)	2500
T7 ⁶ , R14 ⁶	10 Years	36 Months	12 Months pro-rated	36 Months	3 Months	1500
T7AMR ^{4, 5 & 6} , T380AMR ^{4 & 5} , X4 ROVR ⁵ , X6 ROVR ⁵	10 Years	36 Months	12 Months pro-rated	24 Months	3 Months	1500
B5 ⁶ , B7 ⁶ , B10 ⁶ , T290, T300 ^{3, 5 & 6} , T300e ^{3, 5 & 6} , T350 ⁶ , T390, T500 ^{3, 5 & 6} , T500e ^{3, 5 & 6} , T581 ⁵ , T600 ^{3 & 6} , T600e ^{3 & 6} , T681 ⁵	10 Years	36 Months	12 Months pro-rated	24 Months	6 Months	2000
6100, S680, S880	10 Years	24 Months	12 Months pro-rated	6 Months	6 Months	1000
T291 ⁵ , T391 ⁵	10 Years	36 Months	12 Months pro-rated	24 Months	6 Months	1500
T260	10 Years	36 Months	12 Months pro-rated	12 Months	3 Months	1000
S6 ⁹ , S7 ⁹	N/A	12 Months	12 Months pro-rated	12 Months	3 Months	N/A
EC2, EH5, Q12	2 Years	24 Months	N/A	12 Months	3 Months	N/A
CS5	N/A	12 Months	12 Months	N/A	N/A	N/A
i-mop XL/XXL Plus / Lite	1 Year	12 Months	12 Months	12 Months	3 Months	N/A
CS16	N/A	12 Months	AGM 12 Months pro-rated ²	12 Months	3 Months	N/A
			Lithium-ion 24 Months			
T1 Battery Micro Scrubber	10 Years	12 Months	AGM 6 Months pro-rated ²	36 Months	3 Months	2500
			Lithium-ion 24 Months			
Blower, V-BP-6 ¹ , V-BP-6B ¹ , V-LWU-13B ¹ , V-SMU-14 ¹ , V-DMU-14 ¹ , V-CAN-10 ⁷ , V-CAN-12 ⁷ , V-CAN-16 ⁷ , V-WD-9 ⁷ , V-WD-24 ⁷ , V-WD-24P ⁷ , V-WA-30 ^{1 & 8} (material 1068029)	N/A	12 Months	12 Months pro-rated	12 Months	None	N/A

¹ Two (2) year limited warranty on electric motors ² Maximum 1 replacement under Warranty ³ Orbital isolators covered under 3-year parts warranty.

⁴ T7AMR & T380AMR Sold date before Feb. 9, 2022: AMR related autonomy kit, electronics, & sensors: 1yr parts or 1500 hrs, no labor, & no travel coverage.

⁴ T7AMR & T380AMR Sold date on/post Feb. 9, 2022: AMR related autonomy kit, electronics, and sensors: covered for same terms as machine.

⁵ Lithium-ion batteries are warranted for five (5) years non-pro-rated or 2000 charge cycles (whichever comes first).

⁶ TPPL batteries are non-pro-rated for eighteen (18) months, ⁷ 10 years polyethylene tank, ⁸ 1 year on rotationally-molded components, ⁹ 1 year polyethylene parts.

NEWMACHINEWARRANTY

Tennant Company warrants to the original purchaser, for the above-stated periods (whichever occurs first), that machines will be free from defects in workmanship and material, provided that machines are installed, operated, and maintained in accordance with Tennant written manuals or other instructions.

This warranty does not apply to damage or failure caused by accident, freight damage, misuse, negligence, abuse, improper repair, or maintenance of the machines. Please refer to the Operator Manual for proper machine operation and maintenance instructions.

The warranty period begins on the installation date at the end-user site. A Machine Installation/Warranty Report form included with the Operator Manual must be completed and returned immediately at the time of purchase. If proof of purchase is unavailable, the warranty begins ninety (90) days after original sale to an Authorized Tennant dealer. Demonstrator machines purchased from Tennant carry the same warranty as a new machine.

LABOR AND TRAVEL WARRANTY

Tennant will, at its option, provide labor and travel or pay for outside repair for the above-stated periods.

PARTS WARRANTY

Parts replaced or repaired under this warranty are guaranteed for the remainder of the warranty period. The parts warranty on batteries is pro-rated from the Tennant Company shipping date. Consumable parts, expected to wear from normal use, are not covered under the parts warranty. Items that are covered on a prorated basis includes tires (1 year) on rider machines. Battery chargers and accessories are warranted for one (1) year.

REPAIR PARTSWARRANTY

After the warranty period expires, repair parts supplied by Tennant are warranted against defects for the period of ninety (90) days, with the exception of batteries. Lithium-ion and Lead acid batteries are pro-rated for twelve (12) months. TPPL batteries are non-pro-rated for eighteen (18) months.

T300, T300e, T500, T500e, T380AMR, T7AMR lithium-ion batteries are warranted for five (5) years non-pro-rated or 2000 charge cycles (whichever comes first).

All AGM and Gel batteries are pro-rated for ninety (90) days. All batteries must be used with the appropriate charger.

The repair parts warranty only covers parts, not labor or travel (see service labor section for terms).

SERVICELABORWARRANTY

Labor and travel performed by a Tennant service representative are warranted for thirty (30) days from the date the repairs are completed. This policy does not cover work performed by any service company other than Tennant and is restricted to the specific repair operation or component for which a claim is made.

Tennant Company reserves the right to change its warranty policy without notice.

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DISCLAIMER

TENNANT COMPANY EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TENNANT SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER DIRECT OR INDIRECT, INCLUDING, BUT NOT LIMITED TO, BUYER'S LOSS OF MATERIAL OR PROFITS, INCREASED EXPENSE OF OPERATION, BODILY INJURY, LOSS OF USE OF PROPERTY OR DOWNTIME.

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