

# International Limited Warranty



<u>Models</u>	<u>Rotationally-Molded Components</u>	<u>Battery</u>	<u>Parts</u>	<u>Labor</u>	<u>Travel</u>	<u>Hour Meter</u>
M17, M20, M30, T12, T16, T16AMR <sup>1</sup> , T17, T20, S20, S30, 800, 6100, 6200, 7300, 8300, ATLV 4300, Sentinel	10 years	12 months pro-rated	2 years <sup>1</sup>	1 year <sup>1</sup>	1 year <sup>1</sup>	2000
T1 Battery Scrubber	10 years	AGM – 6 months pro-rated <sup>2</sup>	1 year	1 year	1 year	2000
		Lithium ion – 24 months pro-rated				
All other models not listed above	10 years	12 months Pro-rated	1 year	1 year <sup>1</sup>	1 year <sup>1</sup> (None on cord-electric)	2000

<sup>1</sup> AMR related autonomy kit, electronics, and sensors: 1 year parts, no labor, and no trip coverage

<sup>2</sup> Maximum qty 1 replacement under warranty

## MACHINE WARRANTY

Tennant Company warrants to the original purchaser, for the above-stated periods (whichever occurs first), that machines will be free from defects in workmanship and material, provided that machines are maintained in inventory and are installed, operated, maintained, and repaired in accordance with Tennant Company's written manuals or other instructions.

The warranty period begins on the installation date at the end-user site, but no later than twelve (12) months after the shipment date from Tennant Company. The distributor communicates the installation date to Tennant Company by submitting a Warranty Registration Card (WRC). If the distributor does not submit a WRC, the warranty period automatically begins ninety (90) days after shipment from Tennant Company.

This warranty does not apply to damage or failure caused by accident, freight damage, misuse, negligence, abuse, improper repair, or maintenance of the machines. Please refer to Operator Manual for proper machine operation and maintenance procedures

## LABOR AND TRAVEL WARRANTY

Labor and travel charges are covered for the above stated periods (whichever occurs first) provided that an authorized Tennant Company service provider is used for repair. Travel time is reimbursed at a rate of \$25.00 USD per hour (up to 4 hours round-trip) per warranty claim.

## PARTS WARRANTY

Parts replaced or repaired under this warranty are guaranteed for the remainder of the warranty period. The parts warranty on batteries is pro-rated from the Tennant Company shipping date. Consumable parts, expected to wear from normal use, are not covered under the parts warranty. These consumable parts include, but are not limited to: belts, drive chains, brushes, pad drivers, filters, squeegees, tires [pro-rated for one (1) year on rider machines], skirts, hand grips, battery cables, power cords, cord restraints, external hoses, vacuum bags, fuses and carbon brushes.

## REPAIR PARTS WARRANTY

After the warranty period expires, repair parts supplied by Tennant Company are warranted against defects for the period of ninety (90) days, with the exception of batteries. Lithium-Ion and Lead acid batteries are pro-rated for twelve (12) months. All AGM and Gel batteries are pro-rated for ninety (90) days. The repair parts warranty only covers parts, not labor or travel.

## REIMBURSEMENT

Parts are reimbursed at the Export list price that is effective on the date of repair. Labor and travel is reimbursed at a rate of \$25.00 USD per hour.

## DISCLAIMER

TENNANT COMPANY EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TENNANT SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER DIRECT OR INDIRECT, INCLUDING, BUT NOT LIMITED TO, BUYER'S LOSS OF MATERIAL OR PROFITS, INCREASED EXPENSE OF OPERATION, BODILY INJURY, LOSS OF USE OF PROPERTY OR DOWNTIME.